



REPORT ON THE 2026 SURVEY OF HINTONBURG RESIDENTS

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1. About the Survey and this Report

In early 2026, the Hintonburg Community Association (HCA) launched a [survey](#) to learn about residents' experiences living in Hintonburg. (This work was informed by our inaugural survey of Hintonburg residents in 2023.)

The 2026 survey included:

- Four main questions about residents' experience living in Hintonburg including what could be improved/new ideas;
- Five demographic questions;
- Two questions about engagement with the HCA; and
- A final open-ended question.

While the survey questions were optional, the overwhelming majority of respondents completed all of the questions. For questions that required ratings on many topics, we randomized the topic order in order to limit response bias.

The HCA used a variety of strategies to reach Hintonburg residents. This included an HCA email newsletter that is sent to over 1,000 email addresses, direct emails to HCA members, social media posts, direct messages through contacts we have in large multi-unit dwellings, paper flyers placed into as many mailboxes we could reach through either Canada Post or hand delivery by volunteers, and by word of mouth. The survey was open for 50 days between February 25 and April 15, 2026.

2. About the Survey Participants

656 residents responded to the survey.

- ***This amounts to approximately 9% of the adult population in Hintonburg counted in the 2021 Census - a response rate that far exceeded our expectations.***
- Most surveys were completed in English, along with 20 in French and 11 in Mandarin.
- Most surveys were completed online using SurveyMonkey. We provided paper copies for accessibility - 15 were completed via paper.

The demographic composition of survey respondents differs significantly from that of the overall Hintonburg population based on the most recent findings from the 2021 Statistics Canada Census. For instance:

- Renters are under-represented and owners are overrepresented (e.g., 34% of survey respondents were renters but, according to the last census, 63% of Hintonburg residents were renters).
- Men represented 39% of survey respondents; women represented 58%; and 3% of respondents selected 'other' for gender identity.
- Certain age groups were over/underrepresented (e.g., people 55 years and older represented 39% of survey respondents but only 27% of the Hintonburg adult population were in this category for the last census).

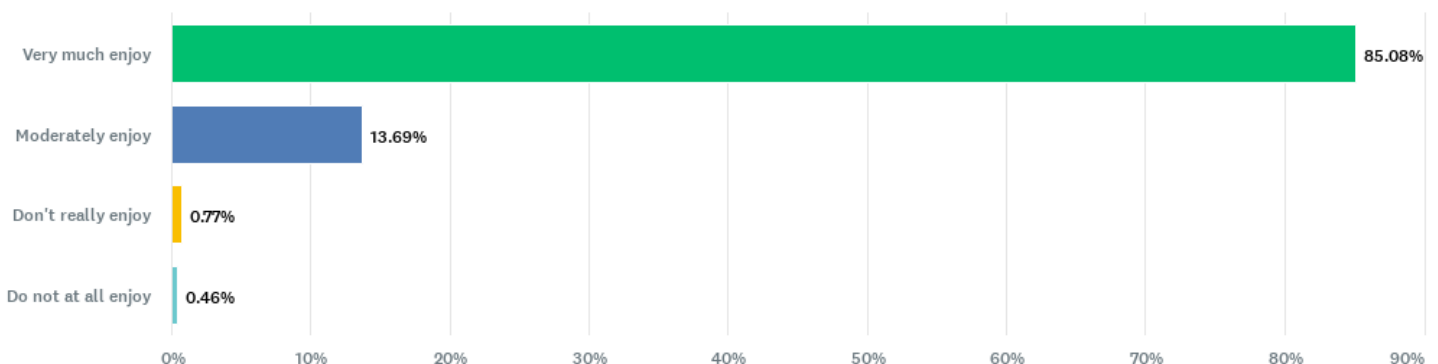
Despite the under/overrepresentation of certain demographics, the survey data is quite informative and we are proud of the engagement we were able to achieve. We anticipated that certain populations would be more/less likely to participate in the survey so we specifically reached out to what we thought would be underrepresented populations in order to gain more engagement.

Note: We offered the option for participants to self-identify as marginalized across nine identities: gender; sexual orientation; income; language; race or ethnicity; religion; disability; other (please specify); and prefer not to say. 242 of the 656 respondents answered this question. We did not analyze data based upon these demographic measurements given limitations on sample size. However, it is interesting to note that after removing the 'prefer not to say' respondents (as we don't know if they identify as marginalized or not), 182 respondents (i.e., 28% of survey participants) self-identified as being marginalized in at least one way with many being marginalized in more than one way.

3. Overall Enjoyment of Living in Hintonburg

The vast majority of Hintonburg residents love where they live.

Overall, to what degree do you enjoy living in Hintonburg?



650 of the 656 survey respondents answered this question.

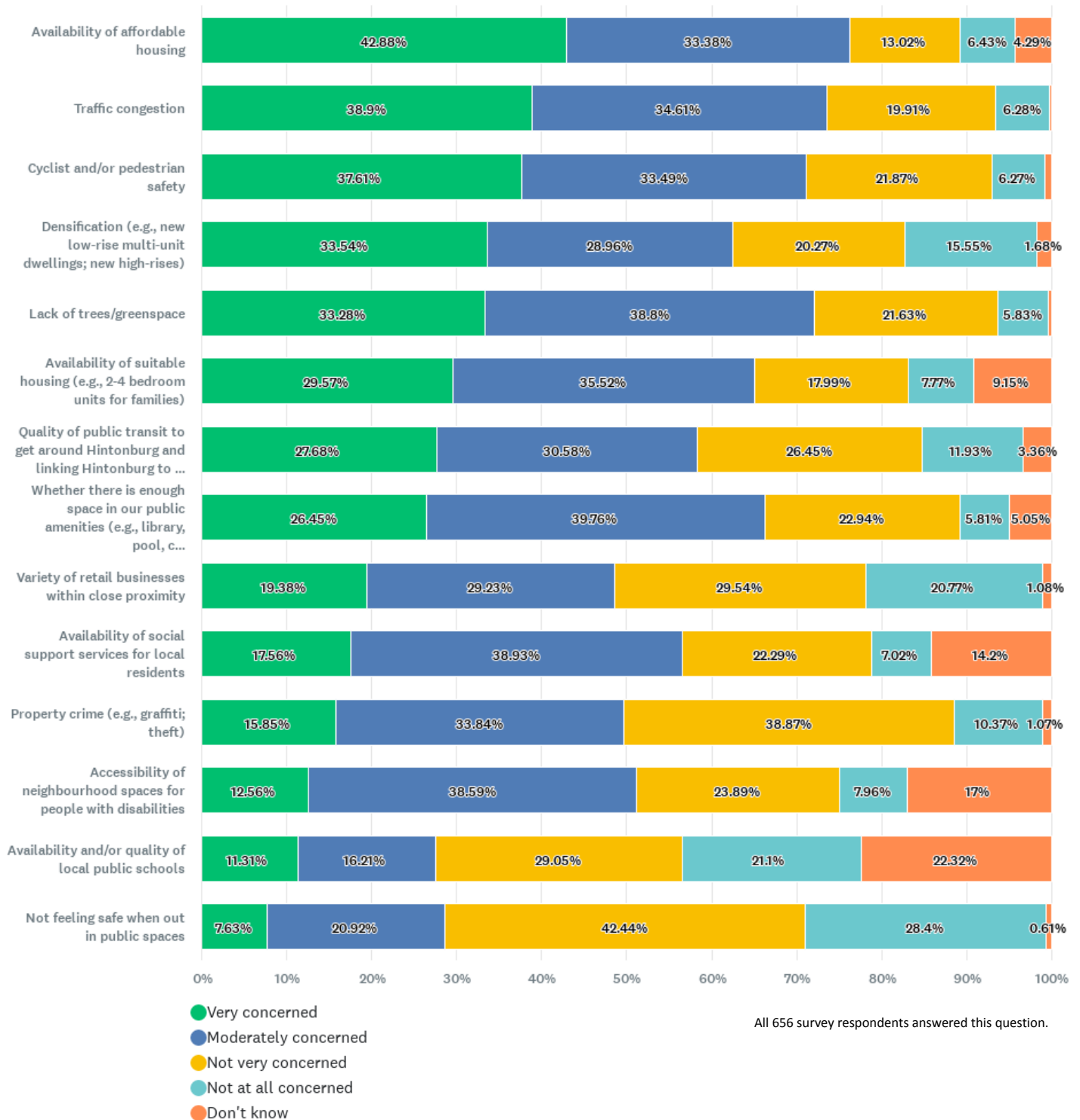
In looking at the demographic data....

- There was no significant difference in how much residents enjoyed living in Hintonburg based on gender identity, age, or how long residents had lived in Hintonburg.
- Both owners and renters report high enjoyment living in Hintonburg, with owners slightly more likely to say they "very much enjoy" it (87% owners vs. 82% renters). This difference is not statistically significant.

4. Concerns about Hintonburg

Based upon concerns identified in the 2023 survey of Hintonburg residents, we created a close-ended question asking respondents how concerned they were about the following topics in Hintonburg.

How concerned are you about the following in Hintonburg?



Owners and renters report different top concerns about living in Hintonburg:

Top 5 concerns for renters (% saying very concerned)
1. Availability of affordable housing (57%)
2. Availability of suitable housing (39%)
3. Cyclist and/or pedestrian safety (34%)
4. Traffic congestion (31%)
5. Quality of public transit to get around Hintonburg and linking Hintonburg to the rest of the city (30%)

Top 5 concerns for owners (% saying very concerned)
1. Traffic congestion (43%)
2. Cyclist and/or pedestrian safety (40%)
3. Densification (37%)
4. Lack of trees/greenspace (37%)
5. Availability of affordable housing (35%)

Here are a few other comparisons across demographics that stood out for us:

- **Densification:** Owners are more likely than renters to be very concerned about densification (37% of owners vs 26% of renters). However, this difference might have more to do with age than with housing tenure: 52% of owners aged 65+ were very concerned about densification compared to 22% of owners under 45 and 23% of renters under 45.
- **Traffic:** Concerns with traffic congestion increase with age. 33% of people under 45 were very concerned compared to 39% of 45-64 year olds and 49% of people 65 years or older.
- **Affordable Housing:** Renters are more likely to have strong concerns about affordable housing (57% of renters vs 35% of owners). Women are more concerned than men about the availability of affordable housing (49% of women say they are very concerned compared to 32% of men). Residents across all age groups are equally concerned about the availability of affordable housing.
- **Crime:** Neither owners nor renters are overly concerned about property crime (16% of respondents in each group said they were very concerned).
- **Safety:** 9% of women and 5% of men reported being very concerned about feeling safe when out in public spaces.

As part of this question, we invited participants to provide a written response, elaborating on their concerns or adding additional concerns. 274 of the 656 respondents wrote a response. Here are few highlights from what was shared:

- **Intensification, density, developers, and/or new developments** was a concern for a very large number of respondents. Some simply stated that they did or did not want more density in Hintonburg. However, many respondents expressed being open to increased density if it was low rise, ensured green space, ensured public amenities kept up with growth, addressed parking concerns, resulted in more affordable units, and/or included more family-sized dwellings. Some residents noted that development is causing a decrease in the livability and community character of the neighbourhood. A few respondents pointed to the need for a change in the approach and practices used by city staff regarding development. A few respondents mentioned other related topics such as the impact of construction work.
- **Transportation** is a concern for a large number of respondents. Many of the comments focused on traffic congestion (particularly Parkdale Ave and Wellington St W), and also on vehicle parking - with large numbers of respondents linking these issues to intensification/densification of the neighbourhood. However, residents also raised issues about:
 - Public transit (e.g., lack of reliability; the need for safer access to public transit in certain parts of the neighbourhood);
 - Walkability (e.g. pedestrians safety issues due to vehicular traffic; street pavers (bricks) in poor repair; and/or feelings related to the behaviour of others while walking around the neighbourhood);
 - Cycling - this included both concerns shared by cyclists (unsafe) and also concerns about cyclists and/or cycling infrastructure (e.g., criticism of the Scott Street bike lane design);
 - In addition, less common topics were also raised such as poor snow management in the winter and the impact of construction on traffic.

- **Housing type and affordability** was another common concern for respondents. Respondents wrote about affordability issues for themselves (e.g., will never be able to own in Hintonburg) and for others (e.g., how the number of affordable units is shrinking as infill/development happens). There was an expressed demand for larger units with respondents noting that new units are too small, especially for families. Some residents called the situation a crisis, that developers were being prioritized over residents, and that residents are being forced out of the neighbourhood.
- **Businesses** were mentioned by many respondents, covering a wide range of topics. The most common topic was the need for a large grocery store in the neighbourhood. The high price of commercial rent was also mentioned often, with this being linked to locally-owned businesses being pushed out. Additional issues were also raised by one or a few people (e.g., wanting more places open late at night; businesses needing to be more accessible to people with disabilities). A number of respondents commented that there is a great diversity of businesses in Hintonburg.
- **The need for more trees and greenspace** was mentioned by many respondents. Often this was linked to new developments leaving no room for trees or greenspace, with some noting more green space should accompany an increase in density. A handful of residents wrote about the lack of street trees and related shade (e.g., Wellington St W) and how this is a hazard for humans. Others noted additional negative implications from the lack of trees. One respondent wrote that landlords are less likely to plant trees as they require maintenance.
- **Public amenities and social supports** were mentioned by a number of respondents. Often this was in connection with increased density (e.g., increased density ok if amenities like swimming pools, community centres, parks, and libraries grow with the density). Specific comments were occasionally made (e.g., concern about losing Tom Brown arena; need for a post office within walking distance; not enough programming for young adults). A handful of respondents also commented on schools with comments varying widely (e.g., increased density straining schools; pedestrian safety around schools an issue; need for a local English high school with potential land at Tunney's).
- **Struggling neighbours, safety and crime** was a common concern. Some respondents were concerned for neighbours who are unhoused or precariously housed and/or experiencing mental health or substance use challenges (e.g., more support needed). However, more respondents talked about the implications of negative behaviour on respondents' feelings of safety (e.g., finding needles; being talked to aggressively; child not feeling safe walking on the street; witnessing drug use on the street). A few respondents pointed out the impact of Northwood on Hintonburg. On the flip side, while unprompted (because this particular survey question was about challenges), a handful of respondents wrote that they feel safe living in Hintonburg. Some respondents also referred to property crime and theft.
- **Neighbourhood character/vibe** was mentioned by many participants either directly or indirectly. Some respondents wrote about how Hintonburg had a positive community feel and was diverse. Others felt that Hintonburg was losing its 'community feel', 'village charm', 'coziness', and 'quality of life'. Some suggestions were provided on how to address this (e.g., neighbourhood beautification; affordable housing).
- **Other topics were raised by small numbers of respondents.** These include but are not limited to:
 - Issues of accessibility (e.g., challenges crossing certain streets; issues with the sidewalks; access to businesses; and challenges accessing public transportation as a person with a disability).
 - Neighbourhood history and heritage (i.e., loss of buildings that mean a lot to the community such as the Carleton Tavern).
 - Garbage and graffiti (e.g., cleanliness of the streets and parks).
 - Dogs (e.g., needing more off-leash dog areas).
 - The need for French services in the neighbourhood.

5. Big Ideas for Hintonburg

As part of the survey, we asked the following open-ended question: ***Do you have any big ideas you'd love to see happen in Hintonburg to improve the quality of life for residents?*** 203 of the 656 survey participants answered this question.

Below is a summary of the main themes. For some themes (e.g., transportation), there were too many ideas to list in this report. However, the relevant HCA committees have access to all of the individual responses and are working with that information.

Transportation: Respondents shared dozens of ideas on how to improve transportation issues within Hintonburg. This included, but were not limited to:

- Ideas on how to address safety (e.g., no right turns on red; speed cameras);
- Ideas for addressing congestion (e.g., better removal of snow in the winter; better consideration of traffic when planning development);
- Ideas for improving the pedestrian experience in the neighbourhood (e.g., ensuring sidewalks are not closed mid-block; walking path through Tom Brown park and a cross walk across Bayview Ave; trees along Wellington St W for shade in summer);
- Ideas for improving the cycling experience in Hintonburg (e.g., a clear east-west bike lane through the neighbourhood);
- Ideas for parking (e.g., city parking lot; changes to the parking costs and limits; less parking on one-way streets so kids can play);
- Improvements to public transit.

Trees/Greening/Parks: Trees, greening, and/or parks were popular topics in terms of big ideas for the neighbourhood. Ideas that were raised included, but were not limited to:

- Addressing the lack of trees (e.g., working with renters to help them get trees where they rent; more trees along Wellington St W; look for innovative ways to bring trees to streets);
- Working towards more greenspace and parks (e.g., create a neighbourhood greening strategy; work with developers);
- Improvements to Tom Brown Park (e.g., trees; walking path; crosswalk for access; benches and lighting);
- Creating dog-friendly infrastructure in parks; workout equipment in parks.

Businesses and Retail: Respondents had many ideas regarding businesses generally, often relating to retail;

- The most common response relating to retail was that respondents wanted a larger grocery store in Hintonburg;
- Many wrote about the value of Parkdale Market and wanting to see it remain and be improved (e.g., having more real farmers; being open year round; more diverse offerings on a daily basis);
- Having more local businesses open rather than large chains;
- Bringing back a post office to Hintonburg;
- A few unique ideas included, but were not limited to: a go-to list of local businesses and services within the neighbourhood to support local; encouraging businesses to clean their sidewalks every morning; have Holland Cross and its plaza be better utilized; more places open after 10pm; and pop-ups in Somerset Square.

Events: Many respondents wrote about wanting more events. These included:

- Street parties and other types of social events for neighbours to meet and connect;
- Music events like Porchfest, movies, or dance parties in parks;
- Retail-related events such as Beerfest and the Hintonburg Happening;
- Yard sales;
- Sports events including options for the winter sports (e.g., outside; covered dome) and doubling sport activities at the Hintonburg Community Centre (inclusive sport; drop in gym);
- Events that break down cultural barriers;
- More winter events generally;
- Events specifically for kids, seniors, or those who are isolated (e.g., volunteers to check in on isolated seniors);
- More events in parks and/or streets;
- Some other unique suggestions included: opportunities to tour new developments once complete; more animation of the street (physical or events); and car-free days during the summer to encourage active transportation.

Development and Developers: Many respondents shared ideas regarding development and/or developers. These included:

- Wanting more limits on the height of future residential towers;
- Increasing greenspace/parks as density increases as well as ensuring that developers leave trees when doing projects;
- Unique ideas such as working on how to better integrate new development into the community; focus on 'smart' and community-led development projects; and working with tower developers to limit the light pollution from large signs.

Amenities: Approximately two dozen respondents mentioned topics relating to public amenities. (Parks and greenspace are addressed in a separate section.)

- **Schools/Daycares:** A handful of respondents shared ideas about schools (e.g., building an OCDSB high school at Tunney's; building a French-language middle and high school in the neighbourhood; planting trees along the edge of school properties). One person suggested that there could be more support for organizations that provide daycare.
- **City-run facilities and activities:** A handful of respondents mentioned wanting more city-run facilities and activities. These included expansion and upgrades to the Hintonburg Community Centre, more programming at the community centre, a tennis court, a covered/domed sports field, new swimming facilities (indoor and outdoor), longer hours at the Plant Bath, adding exercise equipment to more parks, and more recreational facilities generally.
- Other ideas included more community gardens, bringing back the post office, and creating semi-public third spaces (e.g., animating outdoors spaces such as Holland Cross).

Neighbourhood beautification and animation (beyond events): Approximately two dozen survey participants mentioned this topic. A handful of individuals suggested more murals, some in specific places (e.g., under 417 underpasses and at Bayview Station). Others mentioned additional community animation projects such as better lighting (so less dreary), little free libraries/pantries, and encouraging residents, landlords, and businesses to clean up their properties and garbage.

Supporting those who are struggling and sometimes related, addressing feelings of safety: Approximately two dozen respondents mentioned these related topics. Some respondents wrote about wanting more support for neighbours who are struggling (e.g., increase cooling/warming spaces; bring back supervised consumption sites; more benches for unhoused or precariously housed people; more support for the Parkdale Food Centre; have nurse practitioners and social workers at the community centre or library). Others wrote about wanting the homelessness, open drug use, and theft to be 'dealt with'. This included a few people who stated that they wanted more security/police presence.

Housing: Approximately a dozen respondents wrote about types and affordability of housing. A few people suggested alternative ways to secure housing such as cooperatives, co-housing, co-living, looking into a Hintonburg Community Land Trust, and focusing on smart housing and community-led development projects.

Accessibility: Several respondents had ideas about accessibility including forming a group to address accessibility concerns in the winter, improving the sidewalks, and having more benches.

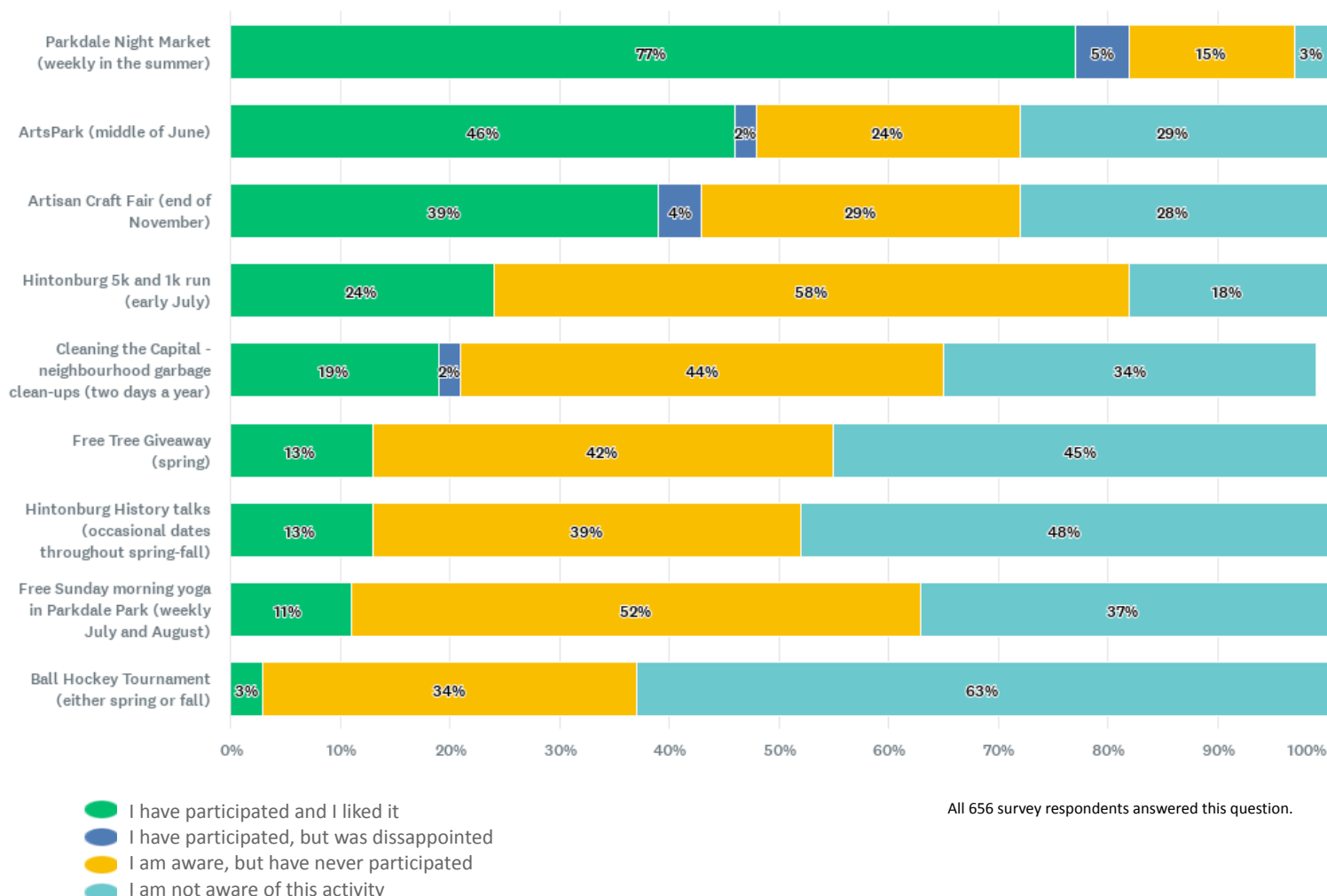
Other ideas were raised by one, or a small number of respondents. These include but are not limited to:

- Making the neighbourhood more dog-friendly (e.g., official dog park; events for dogs and their owners; dog lovers database to connect with walkers);
- Attention to the history of the neighbourhood (e.g., history walks; saving historical aspects of the Carleton Tavern);
- Living wages;
- More French content from the HCA;
- Annual t-shirt design competition to create a limited edition shirt, complementing the iconic Hintonburg shirts.

6. Activities and Events in Hintonburg

Survey respondents provided insight into their engagement with events that the HCA organizes, or is involved with. (The night markets and yoga in the park are run by the Parkdale Market Authority with the HCA having some minimal involvement. All other events listed below are organized by the HCA.)

Please describe your involvement in the following activities that take place in Hintonburg.



There was a wide variety of responses depending on the event: 63% of survey respondents didn't know about the HCA Ball Hockey Tournament while only 3% of respondents didn't know about the Parkdale Night Markets. Given that roughly half or more of respondents didn't know about at least three HCA events (i.e., ball hockey, history talks, free tree giveaway), there is opportunity for further promotion. A few respondents asked how they could find out about events.

We also asked respondents to ***Please tell us which new activities you would like to see in Hintonburg.*** 135 of the 656 survey respondents wrote about events and/or activities. Some key takeaways from those responses include:

- **Events that connect residents in the community:** Some respondents wrote about events that have the main goal being to connect residents (e.g., meet neighbours; street parties; community potlucks; youth meet ups; and social clubs). However, pretty much all of the events suggested below involve building connections across the community.
- **Arts events:** Arts-related events were the most common type of events that respondents commented on. The return of Porchfest was mentioned repeatedly along with many other requests for music events. Some respondents also requested more movie nights. Respondents mentioned arts events where residents could participate and not just

watch a performance (e.g., art classes; sewing/quilting clubs; public dances). In addition, there were other forms of art mentioned by a few respondents (e.g., theater in the park).

- **Specialized retail-focused events:** Respondents wanted specialized retail events almost as frequently as arts-related events. For instance, many respondents wrote about the Parkdale Market (e.g., night market; wanting more local food providers at the market). A handful of people mentioned the beer markets that used to happen; others mentioned having street events/sidewalk sales/food trucks etc. One or a few respondents mentioned events such as, but not limited to - Christmas market, vegetarian food festival, dog market, having winter markets indoors, etc. One respondent mentioned wanting to have events that don't require purchasing items from a vendor.

Although not related to specific events, a few respondents mentioned the importance of bringing back a post office to the neighbourhood. One respondent mentioned wanting to have some businesses along Wellington St. W. tidied up (e.g., keep up with painting/repairs; remove dead plants).

- **Sport or fitness events:** Approximately two dozen respondents wrote about sport or fitness related events. These included, but were not limited to people who enjoyed yoga in the park, wanting more summer sports events (e.g., soccer in Fisher Park for older age groups), affordable or free exercise classes, a bike race along Wellington St. W. and Armstrong St., a street pickleball or futsal tournament, and a walking group that starts at the community centre.
- **Environment-focused events:** Approximately a dozen respondents mentioned environment-related events such as tree planting, native plant gardening workshops, plant swaps, and weekly meet ups where neighbours pick up street garbage.
- **Yard Sales/Giveaway events:** A handful of respondents asked for yard sales and/or free markets and giveaway events.
- **Events targeted to different age groups:** A handful of respondents wrote about wanting more events and programs for families or kids. A few others mentioned wanting more programs for teens (e.g. youth groups), young adults, and a few individuals also talked about programming for seniors (e.g., seniors classes at the Hintonburg Community Centre).
- **Other types of events:** A small number of respondents wrote about other events. These include but are not limited to:
 - Dog meetups/events;
 - History walks or anything historical;
 - Better library access and support for the library;
 - Events in French (e.g., French meet ups);
 - Events to support marginalized community members (e.g., cooking for the homeless; collaborations between the market and Parkdale Food Centre; arranging for leftover restaurant food to go to those in need);
 - Games nights or regular meet ups for chess;
 - Events to share culture (e.g., cultural food; social evening to learn about culture; promote cultural exchange);
 - Individual respondents mentioned events such as a car show, bake sale, or a field trip around Ottawa.

7. Comparing the Profile of HCA Members to Non-Members

As part of the survey, we asked respondents if they were members of the Hintonburg Community Association, not members, or were unsure: 32% of respondents were members of the HCA, 56% were not, and 13% of survey respondents were unsure if they were members of the HCA.

Here are some demographic comparisons between members and non-members:

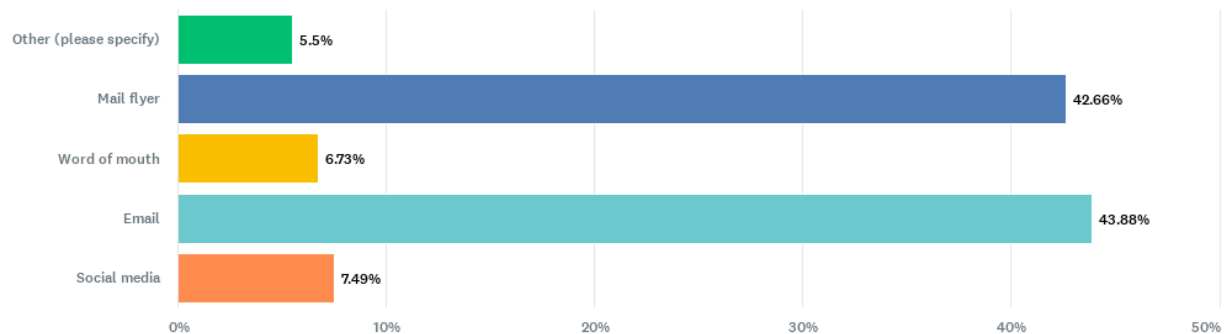
- HCA members are much more likely to own their home (83%) than non-members (56%);
- There was no significant difference between members and non-members in terms of the percentage who *very much* enjoy living in Hintonburg;
- 83% of HCA members have lived in Hintonburg for more than five years compared to 57% of non-members;
- HCA members are older than non-members (e.g., 33% of HCA members are aged 65 or over compared to 20% of non-members; 26% of HCA members are aged under 45 compared to 46% of non-members).

If you live in Hintonburg, and would like to become a member visit <https://hintonburg.com/become-a-member/>

8. Insight into HCA Communication Channels

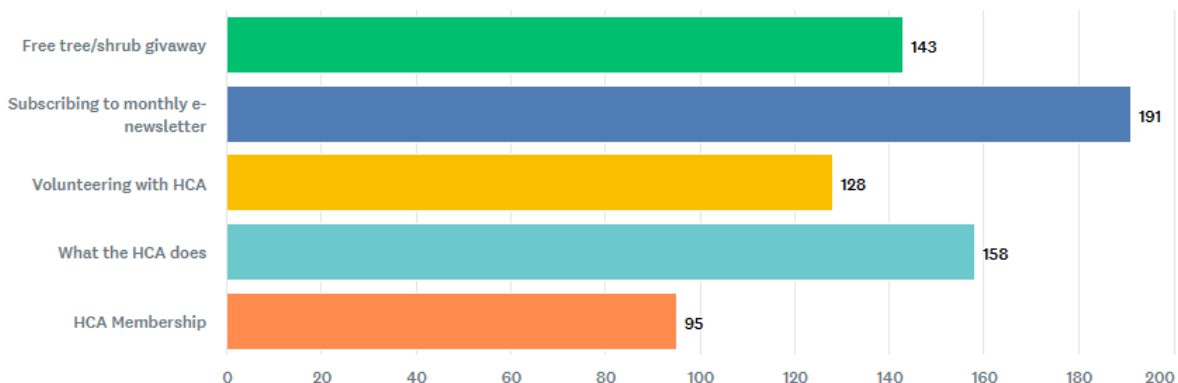
It's interesting to look at how respondents heard about the survey within the context of how the HCA communicates with residents on an ongoing basis. For instance, while the survey team put a lot of effort into direct mail drops and that certainly increased our response rate, emails (e.g., email newsletter to anyone signed up; direct emails to members) were as effective with much less effort. In discussing these findings, the survey team felt that the mail flyer is a critical way to reach non-members.

How did you hear about this survey? (Click all that apply.)



36 people selected 'other' as how they heard about the survey. Responses included, promotion at 1041 Wellington St W, through a friend/neighbour, and a number heard through flyers posted in public buildings, businesses, or multi-unit dwellings.

Also as part of the survey, we asked survey participants if they wanted a follow up from the HCA regarding one or more topics. 295 of the 656 respondents (45% of survey respondents) asked for follow up on at least one of the topics below.



9. Other Comments Provided By Participants

We finished the survey by offering respondents the opportunity to provide final written comments. 168 of the 656 wrote a response with a wide range of topics.

Appreciation: Large numbers of respondents thanked the HCA for conducting the survey and seeking feedback. Many also shared great appreciation for the HCA's work (e.g., building community; working with businesses; being the backbone of community life in Hintonburg; doing advocacy on behalf of the community; and much more). A couple of respondents wrote that they didn't like the survey and/or the work that the HCA does more broadly.

A love for our shared neighbourhood as well as identification of issues: Many people wrote about loving Hintonburg; some noting that they want the neighbourhood to remain a really positive place in which to live and some noting that negative change has been happening. A few individuals pointed out liking certain aesthetic aspects of Hintonburg (e.g., the new twinkle lights on the telephone poles; the little free libraries) while others pointed out issues such as the lack of street cleanliness. A handful of people pointed out that they don't like the high percentage of rentals and/or tall towers as it's hard to get to know neighbours and landlords are less likely to maintain rental properties.

Development and/or Developers: A large number of respondents wrote about development or developers. Many of the comments focused on how certain new developments are too tall which is changing the neighbourhood in a negative way (i.e., intensification must fit the profile of the community). Other comments included, but were not limited to:

- The need to keep homes that are slated for development occupied as long as possible;
- Poor construction practices;
- Lack of affordable housing and how regulations feed into that;
- Lack of amenities/services for the increased density;
- The impacts of new development on greenspace, trees, and wildlife;
- Encouraging developers to bring benefits to the community and reduce their negative impact.

Transportation: Approximately two dozen respondents commented on various topics relating to transportation. These comments varied widely (e.g., street layout; the impact of development on traffic; parking; public transit; cycling; and pedestrians). The comments included both concerns as well as suggested solutions similar to previous questions.

Housing: Approximately 20 respondents commented on housing type and affordability.

- A number of respondents want to see more affordable housing;
- A few respondents noted that the high cost of housing could ruin the community character of Hintonburg;
- A few people noted that they are concerned they won't be able to stay in Hintonburg because of affordability;
- A few people blamed the city for the lack of affordable housing, citing a few different practices.

Businesses: Approximately 20 respondents wrote about local businesses, covering a wide range of topics including but not limited to: supporting local businesses to thrive; the loss of long-term independent businesses; and the high cost of commercial rent.

Environment: Approximately 10 respondents wrote about a wide range of environmental issues including: how to address the climate crisis; creating and restoring greenspaces; planting more trees; clean-up days; having the Ottawa River nearby; impacts to urban wildlife; and smart landscaping.

Public Amenities, Programming and Services: A handful of respondents wrote about these topics including, but not limited to having more drop-in programming at the community centre, the need for a post office, and the strain on infrastructure with an increase in population.

Safety: A handful of survey participants wrote that they don't feel safe in the neighbourhood and would like drug use and homelessness 'addressed'.

Other ideas were raised by one, or small numbers of respondents. These include but are not limited to:

- Suggestions for events;
- Complaints about city politicians;
- Appreciation for the Kitchissippi Times;
- That we are interdependent and by each giving a bit more, we all thrive.

10. Final Comments

The Hintonburg Community Association would like to thank all 656 Hintonburg residents who took the time to respond to our survey. We were so very impressed that almost 10% of Hintonburg adults shared their thoughts with the HCA! This response exceeded our expectations and has given us lots of information to work with.

The HCA Board will use this report to inform our decision-making and advocacy work in the months to come. We will also share this with many other decision-makers who have influence over how our community evolves as well as the survey participants (who provided their email) and the wider community (through our website and e-newsletter).

Check out our website at www.hintonburg.com to learn more about how to become involved with the Hintonburg Community Association.